



The Community Health Initiative of Kern County has been working over 15 years in making sure Kern County residents make the most out of their Medi-Cal and Covered California health coverage.

Our certified staff are experts in the **enrollment process**, helping you **understand your coverage** and **overcome barriers** in accessing health care services. We can help you:



- Enroll into health coverage
- Renew Medi-Cal or Covered California health insurance
- Submit a complete application
- Case management until an eligibility decision is made



- Choose a health plan and a doctor
- Book appointments to doctors or specialists
- Understand your health coverage



- Resolve eligibility issues
- Help you appeal denial of services
- Advocate on your behalf for any health services issues

AND MORE!!!

 **Dignity Health**
 Mercy & Memorial Hospitals.
 COMMUNITY HEALTH INITIATIVE
 of Kern County

**CALL US FOR MORE INFORMATION!
 OUR SERVICES ARE FREE!**

 661.632.5018  CoveredKernCounty.org

 2215 Truxtun Ave, Bakersfield     @CHlofKernCounty

Project sponsored in part by:



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ENROLLMENT & RENEWAL PROCESS

Medi-Cal enrollment and renewals are available year round. All children regardless of their immigration status (including DACA status) may be eligible for free or low-cost Medi-Cal.



**Income:
\$40,600**

ALL members are potentially eligible for Medi-Cal.

**Income:
\$78,258**

Children are potentially eligible for Medi-Cal. Adults can potentially receive financial assistance for Covered CA.

UNDERSTAND YOUR HEALTH COVERAGE

Utilize your health insurance, make the most out of it and take control of your health. Medi-Cal covers:



Dental Care



Preventive Care



Vision Care



Emergency Care



Mental Health



Prescriptions



Transportation for doctor visits

AND MORE!!

WANT TO LEARN MORE?

We can help you understand your benefits and guide you to ensure you are receiving services. We know health coverage can be confusing.

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OVERCOMING BARRIERS TOGETHER

If you come across any barriers when accessing health care services, you are not on your own, we can advocate on your behalf! We can assist you:

- Appeal your denial of services.
- Find out why your doctor's office is billing you for services.
- Make sure your referrals are approved on time.

YOU ARE NOT ALONE, LET US HELP YOU!

Sometimes when you need health services the most, you can encounter issues with your health coverage. Our staff can help you solve your problem and take one less thing off your shoulders.

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Appointment Date: _____

Time: _____ **CEC:** _____

Needed Documents: (every person in the household)

- Citizenship Certificate or Legal Resident Card
- CA Driver's License / ID
- Proof of income (Taxes, recent paystubs, W-2, etc.)
- Kern County Residency (Utility Bill, Driver License)
- Social Security Number and Date of Birth
- BIC / Medi-Cal Cards
- Medi-Cal Case Number



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